

Project Performance Report

Q4 - 2022/23 (Jan-Mar 2023)



Photo from Rabbit Ings Country Park - Courtesy of Judith Myers

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Neighbourhood
Engagement
Officer
- A Busy Year



North East Area
Manager -
Caroline Donovan

Litter Picking at
Storrs Mill Lane

North East Area Council Priorities



Love Where you Live



Thriving and Vibrant Economy



Healthy Lifestyles



Children and Young people

Contributing to the following Corporate Priorities and Outcomes:

Barnsley - the place of possibilities

Healthy Barnsley

People are safe and feel safe

People live independently with good physical and mental health for as long as possible

We have reduced inequalities in health and income across the borough

Learning Barnsley

People have the opportunities for lifelong learning and developing new skills including access to apprenticeships

Children and young people achieve the best outcomes through improved educational achievement and attainment

People have access to early help and support

Growing Barnsley

Business start ups and existing local businesses are supported to grow and attract new investment, providing opportunities

People have a welcoming safe and enjoyable town centre and physical towns as destinations for work, shopping leisure and culture

People are supported to have safe, warm sustainable homes

Sustainable Barnsley

People live in great places, are recycling more and wasting less, feel connected and valued in their community.

Our heritage and green spaces are promoted for all people to enjoy

Fossil fuels are being replaced by affordable and sustainable energy and people are able to enjoy more cycling and walking

Enabling Barnsley

We are a modern, inclusive, efficient, productive and high-performing council



BARNSLEY
Metropolitan Borough Council

Our Council Plan
2021 -2024

COMMISSIONS

Environmental
Traineeship

Social
Inclusion &
Dementia

Private Sector
Housing Officer

Stop Smoking
Advisor

Responsible
Dog Owners

Period
Poverty

Healthy
Barnsley

People are safe and feel safe



People live independently with good physical and mental health for as long as possible



We have reduced inequalities in health and income across the borough



Growing
Barnsley

Business start ups and existing local businesses are supported to grow and attract new investment, providing opportunities



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Learning
Barnsley

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Sustainable
Barnsley

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Contractual Overview

Table 1 below shows the Providers that have now been appointed to deliver a series of services that address the priorities and deliver the outcomes and social value objectives for the North East Area Council.

Service	Priorities	Provider	Contract Value (per year)	Start Date	Updates		
Older People Page 05	 Healthy Lifestyles		£40,000 1 year (+1 year)	1st July 2022			
Environmental Traineeship Page 07	 Love Where you Live	 Children & Young People		£222,988 2 years (+1 year)	1st April 2022	+1 year extension starts April 2023 and ends 31st March 2024	
Stop Smoking Advisor Page 08	 Healthy Lifestyles	 Children & Young People	 South West Yorkshire Partnership NHS Foundation Trust	£28,215 1 year (+1 year)	1st April 2021	Public Health -1st April 2022	
Private Sector Housing Officer Page 09	 Healthy Lifestyles	 Love Where you Live	 Children & Young People	 BARNSELY Metropolitan Borough Council	£37,750 12 month contract	19th October 2020	
Youth Development Grant Page 11	 Love Where you Live	 Healthy Lifestyles	 Children & Young People	     	£44,500 various suppliers	x7 Various Providers 1+1 year reviews	Various Providers 1 +1 year review Current Scheme ending 31st March 2023 (or before depending on dates of individual contracts) New Youth Development Fund approved from April 2023
Neighbourhood Engagement Officer Page 16	 Love Where you Live	 Healthy Lifestyles	 BARNSELY Metropolitan Borough Council	£35,000 1 year (+1 Year)	1st April 2022	1st April 2023 - Year 2	



Per annum
£40,000
100% spend

Social Isolation and Dementia Project

NB: Information, Advice & Guidance (IAG)
Now included in new SI&D Commission.



There are **three** Social Inclusion Officers (SIO) involved in the North East.

The Dementia Friendly ethos is central to what Age UK Barnsley do. All staff and volunteers have completed training and SIOs are promoting Dementia Friendly and Age Friendly initiative to businesses and organisations throughout the four wards.

The **One to One Support** has had **14** new referrals and are currently supporting a total of **41** Service Users.

Age UK Barnsley's **Advice and Guidance** Service has helped **29** people this quarter with benefits, social care, and travel advice by phone and in person.

Age UK Barnsley in the North East has collaborated with 10 partners this quarter.

Regular Activities and Events:

- Chatty Cafe - 35-50 people
- BOPPA
- Little Bit of Everything Groups in Shafton - from 8 - 14
- Bowling Club - at Dorothy Hymans
- Walking Group - 16 walkers
- Digital Project - 4 new individuals
- Care Home residents attending
- Social Media - 9 Facebook posts in the NE
- Great Houghton Coffee Morning

Q4 Highlights and Events:

- 205 Winter Warm Events
- Slow and Tasty Project
- Clean and Tidy Project
- Great Houghton 2 course lunch
- x4 More Money in your Pocket events

THE NUMBERS

One-to-One Working with:	41	
Number of 1:1 New Referrals	FEMALE 10	MALE 4
Number of people IAG service has helped	FEMALE 18	MALE 11
Number of active/regular Volunteers	15	
Social Value (Hours / Amount)	328	£5,553.04
Number of Safeguarding Referrals	N/A	

Referrals to:

- Adult Social Services
- Fire Service
- Safeguarding
- Citizen Advice
- Berneslai Homes

"If you hadn't have introduced me to this group, I wouldn't have left the house. I was so lonely before you helped me".

"I feel as though a weight has been lifted. I am so grateful, thank you so much."
Service Users

"I really look forward to volunteering each week, it gives me a purpose in my week."

Volunteer



Q4 Highlights and Events



More Money in Your Pocket Events (MMIYP)

This quarter we have attended **4 MMIYP Events** organised by the North East Area Team in:

- Lundwood
- Cudworth
- Monk Bretton
- Great Houghton

In the North East area we were able to hand out information about Age UK Barnsley's current services and give advice to local older people. SIOs were also able to signpost members of the public to our Information and Advice service, and to other organisations where required.

Wow! I never knew that Age UK had all of this to offer! Thank you for telling me about it."

"I have been wanting to know about different groups that go off in the area, hopefully I will make it to one."

"Thank you for giving me the information, I really need some help sorting my benefits and these grants that they have at the moment."

Chatty Cafe - Cudworth

Members of Chatty Café enjoyed bacon and sausage sandwiches in their first week back at the Exodus building, Cudworth on 2nd March 2023.

All the attendees were happy with this and commented about it being a special treat to be able to enjoy their sandwiches in familiar surroundings!



Great Houghton Reading Room Coffee Morning Group - Two Course Lunch Event

One of our SIOs supported members who enjoyed a hot lunch and entertainment from a singer.

All the attendees had a fantastic afternoon and the feedback from both the participants and the group leader were very positive.





Improving the environment



Young People

Environmental Traineeship

Performance Indicator



Per annum
£222,988
100% spend

BCB environment teams improve the North East environment by working on scheduled litter picking areas, emptying bins and reacting to specific environment needs. They also prepare ground for volunteer events using specialist machinery and work alongside volunteers on events.

Barnsley Community Build's Traineeship program operates from Moorland's College in Barnsley, providing employment and training in the construction industry and a successful apprenticeship scheme working with pupils from disadvantaged backgrounds from the borough.



As well as collecting Purple Bags, the teams collect bags of rubbish daily from **40 bins** and also collect litter collected by volunteer groups.



Environmental support and training

	Achieved this quarter
Number of full time employees	6
Number of traineeships started, created and supported	12
Number of people supported, who are from disadvantaged backgrounds	1
Number of learners from the NE Postcode area	5
Amount of Green Waste removed (Tonne)	1
Number of purple bags collected	1197
Number of volunteer Events supported	7
Number of black bags collected	3536



Healthy Lifestyles

Performance Indicator

Health Lifestyles



The Aim of the initiative:

The aim of the initiative is to help and support people to stop smoking through accessing an outreach service near to where they live. Smoking cessation is key to reducing the number of preventable deaths in England due to smoking.

The North East Stop Smoking Advisor is Sarah Sverdlhoff



Per annum
£30,000
100% spend



South West Yorkshire Partnership

Smoking Statistics in the North East Area of Barnsley

Annual - 'ASH' data 2019

Number of smokers in the North East Area	7877
Societal Costs - North East Area £s <small>Including Health Care, House Fires, Social Care, Productivity</small>	£10.1m
Personal Costs to Smokers in the North East <small>Including the purchase of cigarettes and tobacco products</small>	£1.7m
Smoking related littering (Tonnes)	3.4

Collaboration:

Sarah has also attended North East area Cost of Living Events with the Area Team and has set up training in Family Centres. She is consulting with Gist (a local employer) around a workplace clinic and continues to support in the Warm Spaces.

Q4 November to February 22-23 - Data to be updated

Stop Smoking Results

Quarterly Target

Actual

To treat 4% of the smokers in the North East	120	TBC
To get 55% to quit at 4 weeks	55%	TBC%
To get 45% to quit at 12 weeks	45%	TBC



Just over 1:5 adults in the North East Area of Barnsley smoke.





Improving the environment



Healthy Lifestyles

Private Sector Housing Officer



Private Housing Enforcement Officer - Chris Platts - Safer Neighbourhood Services

Per annum
£37,750
100% spend

Cases in the North East -
between 1st January and 31st
March 2023

51 Opened

84 Closed
NB: Cases 'Closed' can
be from previous
quarters

37 Currently
open

This quarter has been a busy time for waste on property. Most cases have been dealt with quickly but there are some longstanding cases which may require legal action.

There were 40 warning letters sent out, an s76 notice served due to a defected soil pipe.

Collaboration:

Partnership work has continued this quarter with Berneslai Homes, pest control, South Yorkshire Police, SYFR, Adult Social Care and Planning Enforcement. I also acted on a referral from a local Councillor.

I have been involved with a Recycling Project I carried out a bin survey to establish knowledge of correct recycling methods. 60% of people answered a survey.

	Annual Target	Achieved this quarter	To Date three quarters
Number of proactive initial property contacts	200	125	253
Number of properties with waste on premises		49	112
Number of properties improved because of service intervention	16	6	64
Number of requests to landlords (both formal and informal)	16	11	17
Number of individuals signposted to other services and agencies	16	17	TBC
Number of fly-tipping cases	20	5	16
Number of property inspections	20	5	19

Referrals to other services and partners were:

Citizens Advice Bureau -	5 people referred for mainly financial issues/help	Step Change -	3 people
Council Tax and Benefits -	2 people referred regarding council tax and housing benefit entitlements	Age Uk -	1 person
Smoking Cessation -	4 people		
MHAT -	2 people		

Improving the Environment

Performance Indicator

Per annum
£1,000
68% spend



Responsible Dog Owner Initiative

£680 spent



The North East Team purchased 500 Doggy Poop Bags to give out at organised events, to individuals and other service providers in the North East Area.

These are very popular items with members of the public so the intention is to encourage more to use them.



Number of Doggy Poop Bag Holders Distributed in the North East (to Feb 2023)

Distribution to date

400

% of target

80%

The North East Area Team would like to compare the distribution of doggy poop bags to the number of fines for dog fouling in the area. Number tbc.

Health & Wellbeing Young People



Period Poverty

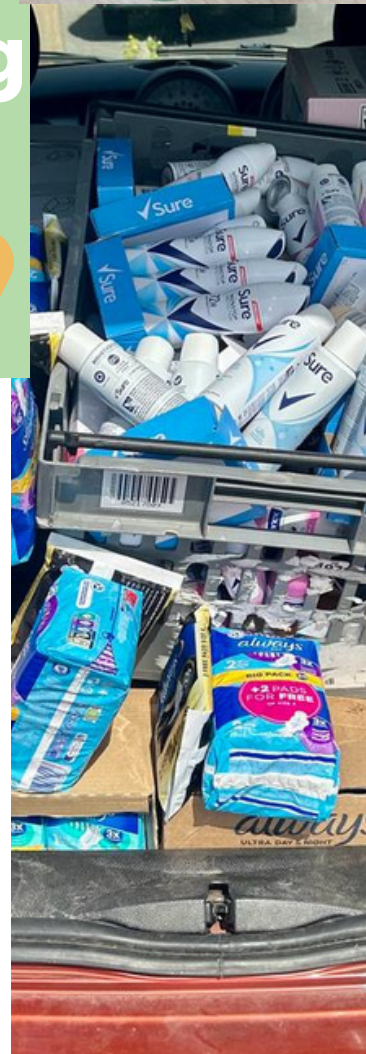
Per annum
£1,000
£659.70 spent

We're almost there!



The NEO in the North East Area Team has worked with Ad Astra and local school-aged girls to create a 'shopping list' of items required for the Period Poverty scheme. The NEO and Project Officer also met with a Community link worker in Asda, Barnsley who is ensured the best deals for the project. Ad Astra will then distribute to those who are in need at the schools they visit.

Ad Astra not only operate in Outwood Carlton and Outwood Shafton, they also are now accessing Primary Schools where there is an increasing need for period related items.



Youth Development Grant



Health & Wellbeing



Young People

Performance Management Report
April 2022 - March 2023



Hey!

GREAT HOUGHTON YOUTH GROUP

Overview

The North East Area Council funds a mixture of projects that support the health, wellbeing and emotional resilience of Children and Young People.



Projects have various start and finish dates and the information below gives members a flavour of some of the projects who have submitted monitoring and delivered projects within this period.



Grant management meetings have now taken place with many of the projects, and all are meeting their outcomes and there are no concerns to report.



Youth Development Grant

Performance Management Report
April 2022 - March 2023



Healthy Lifestyles Young People

Services in the North East Area

Ad Astra - Academic Term 2 - 2022-23

January to March 2023

1:1 Support Carlton Academy

£6680.00 p/a - 66% spend

One-to-one sessions with
9 young people
throughout the term
47 individual sessions

(NB: one week a teacher's strike prevented engagement sessions)

From the 1:1s, Ad Astra have worked with the young people and school staff. 50% of the young people are now attending sessions at Ad Astra's MAD group or the Senior Youth Club. Several have attended Easter Holiday provision where support has been continued.

Issue:
'Year' closures caused disruption to sessions.

Group Listening Carlton Academy

£6000.00 p/a - 66% spend

3 Groups of 8-10 pupils
33 Group Sessions
125 Visits to Sessions
28 Individuals supported

These sessions were delivered to empower young people to openly discuss their actions / emotions and what impact these have on their daily lives.

Issue:
A group organised for young men had to be cancelled due to behaviour issues. This was replaced with a different group.

Group Listening Shafton Academy

£6000.00 p/a - 66% spend

3 Groups of 6-10 pupils
33 Group Sessions
111 Visits to Sessions
31 individuals supported

The group now have use of their own room which is a big improvement from last term.

Issues:
a) school strikes and Mock exams disrupted delivery
b) the lead school staff member left the school leading to some logistics issues. There is a new staff member to work with now.



Key Issues/Topics for Discussion

- Estranged/turbulent/abusive family relationships and trauma
- Conflict resolution for Senior School
- Physical health and the impact on Mental health
- Anti-social behaviour in and out of school
- Sharing experiences and how to behave in different situations
- What is resilience and how do we become more resilient
- Menstrual cycles, moods and emotions
- Sexual relationships, self-respect, risky behaviours and contraception
- Future career paths and how to get there
- Body image, low confidence and self esteem
- Looked after children (LAC)
- Sexuality and gender choices
- What is well-being?
- Online grooming
- Use of 'blades'
- Self-harm
- Attendance

Youth Development Grant

Performance Management Report April 2022 - March 2023



Health &
Wellbeing



Young
People

Services in the North East Area

The Exodus Project clubs contain a mix of dance, drama, crafts, music, sports and games. There is an educational element to our programmes.

Our programmes and the groups covered topics like:

- Influence of Drugs (Youth group)
- Safeguarding (in partnership with BMBC's Safeguarding week)
- Individuality
- Ambition
- Imagination
- Stranger Danger
- The Environment
- On-line safety
- Consumerism



The Exodus Project - Brierley Interim funding for Jan - Mar 2023

£6,546 per year - 100% spend to date

There has been an extra interim payment for Exodus Brierley to continue with the service to April 2023.



Brierley

- 11 Kids Clubs
- 11 Youth Clubs
- 1 Day Camp
- x17 Aged 7-10
- x10 Aged 11-14

The Exodus Project - Cudworth Q3 Report for Dec - Feb 2023

£6,546 per year - 75% spend to date

The Exodus Project has started to use the old Methodist Church in Cudworth as their new base for activities in Cudworth.

Cudworth

- 9 Kids Clubs
- 9 Youth Clubs
- 0 Day Camps
- x 21 Aged 8-11
- x 6 Aged 11-15



Weekend and Day Camps take place at Jenny's Field



Youth Development Grant

Performance Management Report
April 2022 - March 2023



Health &
Wellbeing



Young
People

Services in the North East Area

New Options - Fit Kidz - Funding Ended Dec 2022

£6,546 per year - 75% spend to Dec 2022

New Options Fit Kidz are looking to apply again for future funding from April 2023.

The group continue to operate and provide clubs for young people in Grimethorpe. They received funding until December 2022 when the existing YDF grant closed.

The group are also trying to gain funding towards essential repairs to the building which is showing some weather damage.



GAZ - Q4 Report for Jan - Mar 2023

£5,700 per year - 100% spend to date

Number of sessions: 33
Young People: 36
Total attendances: 386
Number of Volunteers: 5
Volunteer hours: 88

The project provided **30** after school activity sessions and **3** Summer school holiday sessions. The children and young people took part in arts and crafts, games and competitions and received free food. We enjoyed the **volunteering of 4 older young people** who helped to run the sessions for younger people and **1 adult volunteer**.

We believe that our work is helping to improve the mental wellbeing of children and young people, it is brightening their lives, helping with educational development and it is helping families financially, with the free activities and food we offer. We also believe our project is helping with lowering problems of youth nuisance and anti-social behaviour.



Youth Development Grant

Performance Management Report
April 2022 - March 2023



Health &
Wellbeing



Young
People

Services in the North East Area

Great Houghton Youth Group - Q2 Report for Dec 2022 - Feb 2023



Our activities include arts & crafts of all descriptions, social skills games & activities, baking, preparing healthy snacks. When funds allow, we also carry out offsite activities such as bowling & the cinema, sport and allotment activities. We work hard at fostering a culture of Inclusion & acceptance of all.

All of our work & projects are aimed at improving the potential of our young people and build confidence and helps them to raise their achievement and expectations. Our work & activities are aimed at increasing confidence, building resilience, improving social skills, promoting good mental health, working more effectively as a team & using their own initiative to problem solve.



Number of sessions:

Number of children: **TBC**

Number of Volunteers:

Volunteers hours:

TADS/Hey! - Q4 Report for Nov 22 - Jan 2023

TADS have worked with Primary Schools for over 6 years now and have worked with funding from the Youth Development Fund for the past year. The Aim of the Project has been to deliver **a toolbox** for young people to refer back to throughout their mental health journey.



Type of Session	Q4 Number of hourly sessions	Q4 Number of individuals	End of Year Number of hourly sessions	End of Year Number of individuals
Wellbeing	66	132	234	468
Counselling	30	30	114	114
Play therapy	33	33	117	117

TADs/Hey! have not re-applied for funding. Their full year of funding ended in January 2023.

In the February 2022 to January 2023 period, they received the full year's grant.

£17,000 per year 100% spend to January 2023



Neighbourhood Engagement Officer

Performance Management Report
April 2022 - March 2023

North East Area Team



Healthy
Lifestyles



Young
People

A busy Year for the North East NEO

£30,911 April 2022-March2023 - Year 1 of Extention - 100% spend to date

The North East Team has benefited from the extension to the NEO's contract. Apart from the projects mentioned below, she has been an integral part of the team and has collaborated with the CDOs and Project Officer, as well as the wider team in other areas of the borough to share information and expertise.

Other tasks have included: development and updates of the North East noticeboards with current information, logging provider information for future use and collaboration, keeping a 'Calendar of Events' for distribution, distributing information to businesses and assisting with Community Listening events.

Projects included:

- Training in the Community
- More Money in Your Pocket Events
- Working with others
- Once Upon a Prom
- Supporting Wellbeing



Louise Hunt - Neighbourhood Engagement Officer for the North East Area

Training in the Community

The NEO has recently organised with key partners training for volunteers, community members and staff within local businesses. These all had a health focus such as Defibrillator Training, Safeguarding training with HealthWatch and First Aid training with Castle Training. (dates TBC)

Defibrillator Training

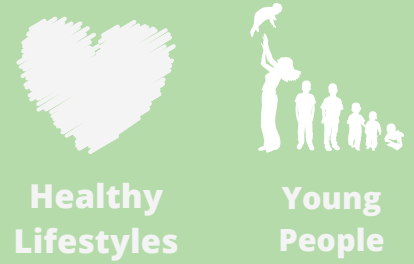
Following the Ward Alliances purchasing Defibrillators for the North East area, it was decided that there was a need to offer training on how and when to use the equipment. There are x4 Training sessions planned in total – One in each of the x4 Wards in the North East Area.



Defib training delivered by South Yorkshire Ambulance, 45 residents signed up so far, across 3 of the wards, with potential to deliver to 80 residents in this round of training.

Neighbourhood Engagement Officer

Performance Management Report
April 2022 - March 2023



North East Area Team

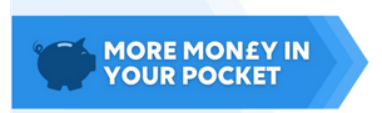
More Money in Your Pocket Events

During the winter of 2022-23 the NEO successfully applied for and gained funding from Healthier Communities for the More Money in Your Pocket events in the North East. The bid was to facilitate the purchase of money-saving goods to distribute at targeted events in all four wards in the North East Area.

Each event promoted money-saving tips and ideas to keep healthier and warm during the winter months. Numerous Services and Providers attended to give a wide spread of face-to-face information and advice for those that attended. Providers also stated that it was a great way to build relationships with each other and find out more others so that they could signpost members of the community effectively.

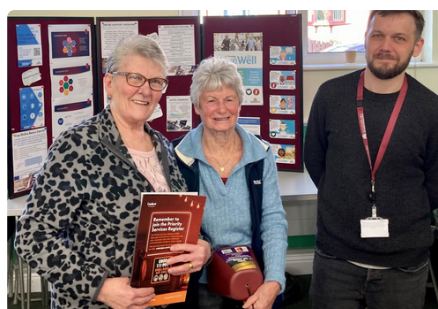
A total of **8 events** took place in Monk Bretton, Cudworth, Shafton and Royston.

- **46 Slow Cookers**
- **142 Packs**
(containing some of the energy saving and keep warm products -see below)



Attendees filled in a quiz and won prizes to help with the Cost of Living

Event pictures



Neighbourhood Engagement Officer

Performance Management Report
April 2022 - March 2023



Healthy
Lifestyles



Young
People

North East Area Team

Working with others

The NEO has worked with other internal and external services and organisations, community groups and businesses to increase links with the North East Area team and the wider network of providers. This has benefited the community when the NEO has organised events by creating a holistic, information-sharing environment.

Collaborated with:



External Services:

- Stop smoking service
- Age UK
- Live well
- Barnsley Libraries
- South Yorkshire Fire & Rescue
- BPL
- DIAL (Royston)
- Grassroots
- Academy staff

- Healthwatch Barnsley
- Mental Health Matters
- Social Prescribers
- CAB
- Berneslai Homes
- Recovery Steps
- Storehouse and Field
- Crime Prevention Team
- Green Doctors

BMBC Teams

- Digital Doctors
- Public Health
- 0-19 Service
- Adult Skills
- Family Centres
- MMIYP
- Safer Neighbourhood Services
- Private Sector Housing



External Service Providers
Collaborating at a More Money
in Your Pocket Event



South Yorkshire
FIRE & RESCUE



Neighbourhood Engagement Officer

Performance Management Report
April 2022 - March 2023



Healthy
Lifestyles



Young
People

North East Area Team

Once Upon a Prom Project

The NEO collaborated with the North East Community Development Officer to deliver a very successful Prom Project for young people in Carlton and Shafton Outwood Academies in conjunction with Ad Astra. Leaving secondary school and celebrating the transition to work or college is often marked with a large event in school such as a Prom. Some young people and their families find the costs of this too much and so would not be able to afford high-standard Prom-wear or they might even feel that they cannot attend at all.

A fantastic choice



The 'Prom Project' (as it is commonly known) gives these young people the chance to hire Prom-wear at a nominal cost and look and feel just as glamorous as their peers.

The NEO and CDO liaised with school staff to identify those most at need, organised 'try-on' events, ensured the logging and storage of items (in conjunction with GAZ - at the Acorn Centre, Grimethorpe), organised delivery and transportation of the items before and after the Proms, and to dry cleaners for the next time they will be used

Student Appointments and Selections



There were a total of 40 young people supported throughout the North East Area



Numbers of Young People using the service at Carlton and Outwood Academies for the Prom in 2022



Neighbourhood Engagement Officer

Performance Management Report
April 2022 - March 2023



Healthy
Lifestyles



Young
People

North East Area Team

Supporting Wellbeing

Fitness - Susie Mac Fitness

Susie Mac Fitness has been supported by the NEO with promotion materials, and the organisation and linking with guest speakers for events in the North East area. These have been 'health focused' and have either been requested by the community or have been chosen to cover a wide-range of needs or matched with current topics in the community we live in.

The last Wednesday in the month, Susie runs an over 50's social club, the NEO has supported Susie by running a MMIYP event at the club and put her in touch with guest speakers from Healthwatch to talk about Adult safeguarding, Crime Prevention team, Cancer interventions team and Age UK.



Susie MacNamee

Period Poverty - Ad Astra and Asda Community Champion

Ad Astra is a group that works within the local secondary schools and the NEO has started to order Period Poverty supplies from Asda for young women who need these everyday essentials to be able to attend school.

The money for this was agreed at the Area Council. Although there has been a delay in delivery, purchases made included sanitary supplies, pants, tights and feminine hygiene products. The Community Champion in Asda Barnsley, Ad Astra and the NEO have worked together with recommendations from young women on the best products to buy. (Updated 3rd May 2023).



Tina Burke - Community Champion



Barnsley Asda supermarket



This Report is Dedicated to the Memory of

Caroline
DONOVAN

(1st Dec 1956-10th March 2023)



Forever North East
Forever 21